



Terms and Conditions

Please read our terms and conditions in full, by receiving either a part or full payment towards a break it will be deemed that you have accepted and agreed to the terms and conditions laid out in the below.

Booking confirmation

Bookings can be agreed and confirmed over the phone with our agent, via facebook messenger or by emails from jdscaravanholidays@gmail.com. The owner reserves the right to reject or cancel holiday reservations until payment has been made. Once a price has been agreed in any of the above ways and a payment has been received you enter into a contract until the full balance and holiday break has been completed. You will on request receive a receipt for any or all payments made to jdscaravanholidays@gmail.com. These will be provided from the email address jdscaravanholidays@gmail.com, at any time the owner of the holiday home and indeed the agent in charge can be verified officially from butlins and we would strongly recommend that this is completed before the first payment has been made. This is to both protect the customer and the name / reputation of the owner. At no point will any of the personal information or details be shared with any other company or persons other than butlins itself, the information shared with butlins will only be contact information of the main booker and this is who

the booking confirmation will be sent to, to see butlins own privacy policy please use the following link and find their statement at the bottom of the website <https://www.butlins.com> Bookings will be added onto the system by the agent only when full payment has been received. The price of your caravan holiday includes entry into the Butlins Skegness Resort and its included entertainment, for all members of the party as stated by you at the time of booking, any enquiries about the entertainment on site can be directed to the agent before payment is made.

Damage Deposit

In addition to the cost of your holiday an agreed refundable damage deposit will be charged which will be due with the final payment. The damage deposit is refundable by jdsacaravanholidays@gmail.com and will be returned to the main booker upon completion of the holiday home check done by our independent cleaning team. The holiday home is a no smoking and no pets allowed holiday home, any sign of smoking or pets will result in a loss of the entire or part of the damage deposit. The damage deposit will only be taken if there is a problem found in the holiday home after departure. All or part of the damage deposit will be retained if the holiday home is not left in the clean and tidy condition in which it was found, to cover the cost of any additional cleaning and laundry required over the usual designated amount, removal of excess rubbish or any damage to the property or its contents. Any damage not reported immediately to jdsacaravanholidays@gmail.com will be taken into consideration when the holiday home is checked. We also require all beds to be stripped of the linen only at the end of your stay, the linen is to be left in the shower room.

Checking in time will be 16:00 unless stated otherwise by the agent at the time of booking. Checking out will be at 10:00.

The main booker is responsible for all members of the party and must take full responsibility for all actions made by any member of the party during their stay.

Butlins Skegness is a self run holiday park and anyone in the party whose behaviour or actions cause a nuisance or danger to other guests will be asked to leave immediately, a refund will not be given.

Date Deposit

A date deposit will be due to reserve the break and this is non refundable, the amount agreed with the agent will then be removed from the total price of the break so is therefore not an additional charge. This payment will secure your holiday and a receipt for the deposit will be issued to you by email. This deposit is non refundable if you cancel your holiday for any reason. The final balance for the holiday will be due 8 weeks prior to your holiday start date. Payment plans can be arranged with the agent. A reminder will be sent to you one week prior to the agreed final bill date. In the event of cancellation by either party the booking fee is non refundable. In the event that your payment does not reach us by the due date, we reserve the right to cancel the holiday and no deposit or booking refund will be given.

Late Bookings

Any breaks booked 72 hours or less prior to the start date incur a £50.00 admin fee. This amount is charged to us by butlins.

Cancellations

Jd caravan holidays should be informed immediately of any cancellations.

Holiday dates can be rearranged if necessary. Different dates / breaks may incur additional cost or indeed a refund any difference in cost will be discussed and confirmed by the agent via emails.

Jd caravan holidays does not accept any cancellations due to any changes to the entertainment on site or the site being too busy or restrictions due to extreme weather conditions. Cancellations should be confirmed in writing via email as soon as possible.

Cancellations made more than 8 weeks prior to the start date of the holiday will result in a full refund minus the date deposit.

Any cancellation made less than 8 weeks to the start date of the holiday will incur a part or total loss of the price of break depending on the ability to resell the holiday (Between 8 - 6

weeks notice would result in a loss of the date deposit and a deduction from amount paid of £75.00. Between 6 - 4 weeks notice would result in a loss of the date and a deduction from the amount paid of £100.00. Less than 4 weeks no refund given).